

Result 2.2: Local governments use data to improve service delivery

Intervention 2.2.1: Improve data analysis and interpretation capacity of local government officers

Data is one of the critical resources that are needed for the delivery of local government service delivery and decision making. Yet, most often, local government authorities make decisions without being supported by data or science. Data on sex, age, youth, occupation, education, health, inter alia do not reflect in resource allocation and service delivery. Where data are collected, decisions and outcomes of decision are in variance or inconsistent with the desired results. It is therefore imperative that, the capacity and skills of local government authorities are built to effectively interpret data and use for improved service delivery. In that regard, the envisaged activities under Intervention 2.2.1 are therefore as follows:

Intervention 2.2.2 Encourage the use of citizen social audits and scorecards in guiding decision-making processes.

Citizens feedback on the decisions of local government authorities and services delivered are integral for good governance. Opportunities and mechanisms of providing feedback to local authorities and service providers are means to enhance public trust, good local government reputation, and maintenance of core local values and culture that can lead to multiple and sustained development. However, over the years, citizens continue to complain of neglect, lack of transparency and involvement of citizens. There seems to be a valley between local government and citizens. In that regard, under the PAA, Social Accountability tools and mechanisms will be deployed to support citizens in providing feedback to stakeholders in decision making and service delivery

Results 2.3 Local governments improve coordination among service delivery agencies

Intervention 2.3.1: Provide technical assistance to clarify agency roles and responsibilities.

At the District level, Sector Ministries, Agencies, Decentralized Departments and NGOs implement many projects with poor coordination. As a result, many mistakes are repeated, information and experience are not shared, budgets are not properly coordinated and usually overrun etc. This intervention aims at adapting PDIA toolkits to identify sector coordination problems and finding appropriate solutions to these problems.