

***OBJECTIVE 1: Citizens Demand Responsive Service Delivery***

**Result 1.1: Citizens Monitor Delivery of Public Services**

***Intervention 1.1.4: Equip citizens to independently monitor and evaluate individual service delivery projects.***

The five (5) local public services (Health, Agric, Fisheries, Education, and WASH) are delivered by district assemblies, sector agencies and private organizations, including NGOs. ILGS will organize validation workshops for all service providers on the monitoring indicators and the tools to enable them understand the tools, how it works and for their buy-in and quality control. Thereafter, the ILGS will facilitate sensitization of citizens on the use of the Scorecards to monitor and report on service delivery quality and responsiveness of service providers.